



\*\*\*Before you began the upgrade make sure to do the following\*\*\*

“Make sure you go in the folder once unzipped and extract the **.bin** file from the folder in the zipped file, then put the “General\_General\_XXXXXXXXXXXX” to the root directory on the USB flash drive.

“Disconnect the network cable from your DVR and reboot.”

“Change password on the DVR, **DO NOT** leave it on the default password, “123456”

1. First of all, verify your firmware version on your DVR



“Make sure to match the three digits in the *SYSTEM version* to your DVR”

2. Secondly, please click on the link below and enter user/PW info to download the firmware upgrade. You will need to make sure to download and extract the firmware then save to a flash drive.

Link below:

[ftp://66.180.119.124/Download/Hybrid\\_DVRs/Firmwares/6-28-2019-UpgradeErrorFix](ftp://66.180.119.124/Download/Hybrid_DVRs/Firmwares/6-28-2019-UpgradeErrorFix)

Username: ftpuser

Password: 123456abcde

3. Finally, for upgrading the firmware to your DVR follow the steps below on your DVR...

1. Put the file on USB flash drive and update at the DVR → go to “main menu” → “advanced” → “upgrade” → file will be auto-detected → click “upgrade” → wait for the process to complete and DVR reboot and come back up all the way.

2. Make sure to **update your login info, change the password** if set to default, go to Account → select “admin” and modify PW, change the password for your DVR.

Please give us a call if you have any questions in regards to this.